

**FOURTH AMENDMENT TO
FACILITIES MANAGEMENT SERVICES AGREEMENT
BETWEEN AOL LLC AND IKON OFFICE SOLUTIONS, INC.**

THIS FOURTH AMENDMENT TO THE FACILITIES MANAGEMENT SERVICES AGREEMENT (this "**Amendment**") is made effective as of the 30th day of April, 2007, by and between AOL LLC (formerly known as America Online, Inc.) ("**AOL**") and IKON Office Solutions, Inc. ("**Contractor**").

WHEREAS, AOL and Contractor are parties to a certain Facilities Management Services Agreement with an effective date of March 1, 2006 (the "**Agreement**"); and

WHEREAS, AOL and Contractor desire to add legal document services to the Agreement;

NOW THEREFORE, AOL and Contractor, in consideration of their mutual covenants set forth herein, agree as follows.

1. Defined Terms. All capitalized terms not otherwise defined in this Amendment shall have the meanings designated for such terms in the Agreement. The term "Agreement" shall hereinafter mean the Agreement as amended by this Amendment.
2. Addition of Legal Document Services. From time to time during the term of the Agreement, AOL may require legal document services that Contractor cannot perform on-site at an AOL property. Legal document services may include, but not be limited to, large photocopying projects including heavy to moderate glass work, oversized copying, electronic numbering of photocopies, manual document numbering, binding (GBC and/or Velo), video reproduction and punching and drilling services. Contractor will send such legal document services to one of Contractor's off-site locations. The pricing for such legal document services in the continental United States shall be as set forth on Attachment A hereto.
3. References to AOL. The parties acknowledge that the legal entity formerly known as America Online, Inc., a Delaware corporation, is now known as AOL LLC, a Delaware limited liability company, and that all references herein to "America Online, Inc." or "AOL" refer to AOL LLC.
4. No Further Changes. Except as expressly provided in this Amendment, all other terms and conditions of the Agreement shall remain in full force and effect and AOL and Contractor both acknowledge that such terms and conditions are in full force and effect as of the date hereof.

AOL LLC

By: _____

Name: Alan Nielsen
~~Vice President, Corporate Services~~

Title: _____

Date Signed: 4/27/07

IKON OFFICE SOLUTIONS, INC.

By: _____

Name: Ed Carroll

Title: Area Vice President

Date Signed: 4/11/07

ATTACHMENT A

IKON Scanning & Copy Pricing

1. Legal Document Services Pricing

Photocopy	Description	Price Per Impression
Grade A	Autofeed	\$0.04
Grade B	Light Litigation	\$0.05
Grade C	Medium Litigation	\$0.09
Grade D	Heavy Litigation	\$0.11
Grade E/Glasswork	Extensive/Glasswork	\$0.16

Digital Image Capture	Description	Price Per Impression
Grade A	Autofeed	\$ 0.04
Grade B	Light Litigation	\$ 0.05
Grade C	Medium Litigation	\$ 0.09
Grade D	Heavy Litigation	\$ 0.11
Grade E/Glasswork	Extensive/Glasswork	\$ 0.16

Additional Standard Services

Pricing

a.	11x17 copies	\$0.25 per page
b.	Alpha and Numeric tabs	\$0.25 per tab inserted
c.	Binding (GBC and VELO)	\$1.50 per bind
d.	Color letter or legal (will quote projects larger than 500 pages)	\$0.70
e.	Color 11 x 17"	\$2.00
f.	Document numbering (manual)	\$0.045
g.	Hand time	\$35.00 per hour
h.	Oversize copies (up to 36" wide any manageable length)	\$0.85
i.	Punching and Drilling	\$0.01 per page
j.	Computer Floppy Disk Reproduction	Quote
k.	Video Reproduction (Beta/VHS)	\$25 per tape
l.	Master CD	\$15 per CD
m.	Duplicate CDs	\$10 per CD
n.	Electronic Labeling-paper output	\$0.015 per impression
o.	Electronic Labeling-image output (endorsement/branding)	\$0.015 per impression
p.	OCR Conversion	\$0.03
q.	Image (TIFF) Blow-Back with Reassembly	\$0.08 per page
r.	Image (TIFF) Blow-Back without Reassembly (loose)	\$0.07 per page
s.	Rapid Discovery – File to Print Services (paper out-put only)	
	1 File Type per Media	\$0.10 per page
	2 – 4 File Types per Media	\$0.13 per page
	5 or More File Types per Media	\$0.16 per page
t.	Local pickup/delivery	No Charge
u.	Shipping	At Cost

This document contains information of a proprietary and/or confidential nature, including pricing and procedural data of IKON Office Solutions, Inc. that is to be used only for the purpose of assessing the proposed services to be performed by IKON. No other use or duplication of information contained herein is permitted without the express written consent of IKON Office Solutions, Inc. COPYRIGHT 2001. IKON Office Solutions, Inc.

Description of Services & Definition of Pricing Grades

Grade A - Autofeed

Autofeed shall mean photocopies made from originals that will automatically feed through IKON photocopy machines and shall include but not be limited to large rubber-banded sections or loose documents.

Grade B - Light Litigation

Light Litigation shall mean copies made from originals that are bound without tabs; large clipped sections without staples; large rubber-banded sections without staples; and two (2) sided

Grade C - Medium Litigation

Medium Litigation shall mean copies made from originals that have staples, clips, binding with tabs, or require handling to organize by file folder.

Grade D - Heavy Litigation

Heavy Litigation shall mean copies made from originals that require extensive handling and shall include but not be limited to documents with five (5) or fewer pages per staple, mixed paper sizes that require more handling and organizing. "Heavy Litigation" shall also include projects marked "copy tagged pages only" that consist of individual pages, folders or clipped/stapled sections

Grade E - Glass Work

Glass Work shall mean copies made from originals that can only be photocopied manually on the photocopier glass, and shall include but not be limited to receipts, half-pages, envelopes, onion skin or thermal facsimile paper, originals other than 8 1/2" x 11" or 8 1/2" x 14", checks, permanently bound books, two (2) sided GEC, computer forms that cannot pin feed, and extremely poor quality originals that require extensive handling and analysis on a page-by-page basis

Grade EE – Heavy Glass Work

Heavy Glass Work shall mean copies made from originals that require eighty percent (80%) or more glasswork, such as multiple stapled documents that require extreme organization and hand time on a page-by-page basis.